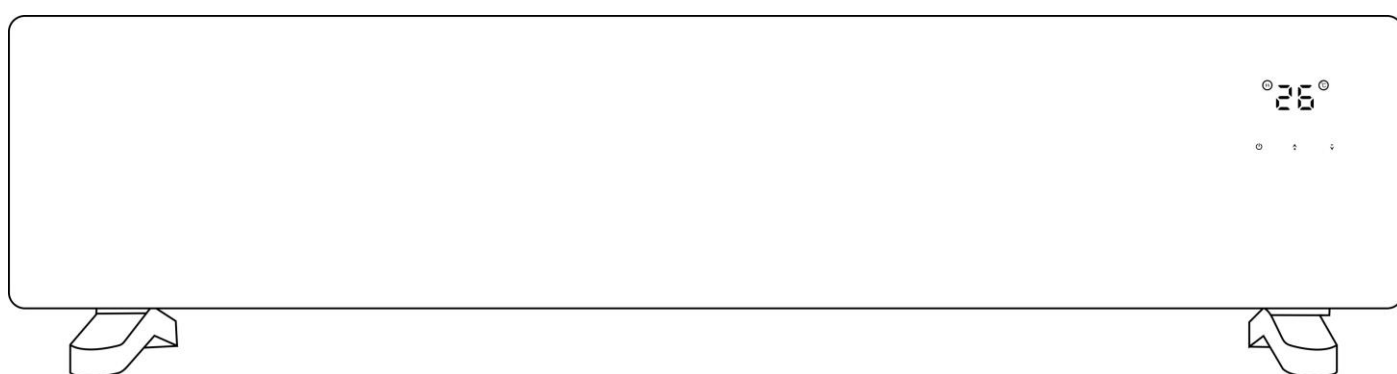




User manual



PORTABLE OR MOUNTABLE PANEL HEATER

ELPH750LEDWW

Thank you for choosing electriQ
Please read the manual before using this heater
and keep it safe for future reference.
Visit our page, www.electriQ.co.uk, for our entire product range.

Welcome to electriQ

We hope you're happy with your new purchase.

We'd love to see how you're getting on.

If you share any snaps on your socials,
make sure you tag us and use our hashtag.



@electriQUK

#electriQUK

We're here to help

Got a question or need help?

Get in touch with our friendly customer service team.



0330 390 3061

support@electriQ.co.uk

Mon - Fri | 9am to 5pm

**Unit 2A, Trident Business Park, Neptune Way,
Leeds Road, Huddersfield, HD2 1UA**

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SAFETY INSTRUCTIONS

IMPORTANT

- Carefully read the instructions before operating the unit
- This appliance is for indoor use only.
- Rating: This unit must be connected only to a 220-240V~ 50/60Hz earthed outlet.
- Installation must be in accordance with the regulations of the country where the unit is used.
- All national regulations concerning the discharge of air must be fulfilled.
- If you have any doubt about the suitability of your electrical supply, have it checked and, if necessary, modified by a qualified electrician.
- This heater has been tested and is safe to use. However, as with any electrical appliance, use it with care.
- Joists, beams and rafters shall not be cut or notched to install the appliance.
- Disconnect the power from the unit before dismantling, assembling or cleaning.
- Avoid touching any moving parts within the appliance.
- Never insert fingers, pencils or any other objects through the guard.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or a lack of experience and knowledge unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- Children aged from 3 years and less than eight years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.
- Children under 3 years should be kept away unless continuously supervised.
- Children should be supervised to ensure that they do not play with the appliance.
- **CAUTION:** Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.
- Do not clean the unit by spraying it or immersing it in water.
- Never connect the unit to an electrical outlet using an extension cord. If an outlet is not available, a qualified electrician should install one.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid a hazard.
- Ensure the power cord is not stretched, exposed to sharp objects or edges, or routed under the unit.
- Do not use this heater in the immediate surroundings of a bath, shower, or swimming pool.
- do not use this heater if it has been dropped.
- do not use it if there are visible signs of damage to the heater.
- Always ensure the heater is used on a flat-level surface.
- An authorised service representative should perform any service other than regular cleaning. Failure to comply could result in a voided warranty.
- Never use the plug as a switch to start and turn off the heater. Use the provided power switch on the rear of the unit.
- **CAUTION:** To avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

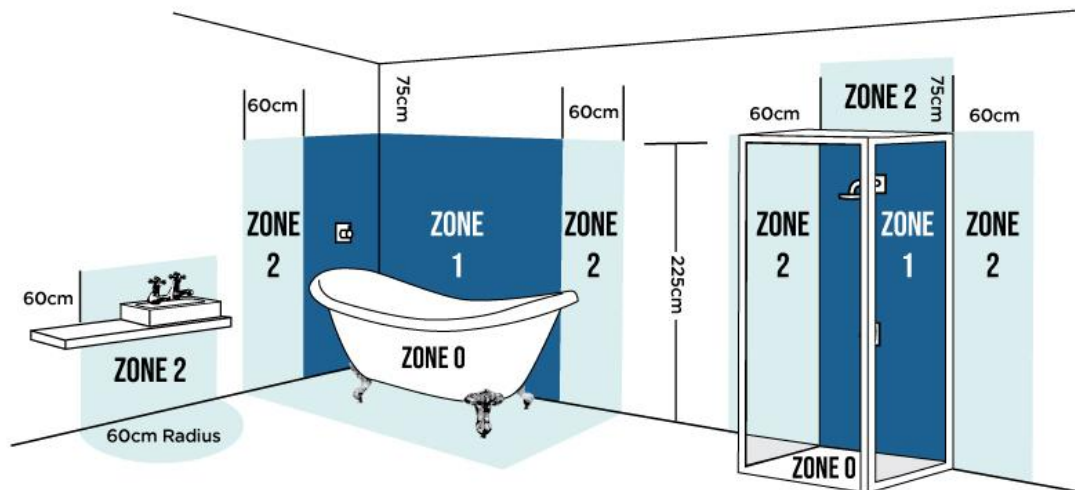
- **WARNING:** To avoid overheating, do not cover the heater. Do not cover the air inlet or outlet or place items close to the unit, which may restrict airflow, as this may present a heater risk.
- The heater must not be located immediately below a socket outlet.
- Always ensure the unit is secure before operation. Do not use it on unstable or uneven surfaces; if it is wall-mounted, it must be securely attached to a suitable wall.
- Do not move or tilt the unit.
- Avoid keeping the unit in direct sunlight for an extended period of time.
- The heater is designed to be used at temperatures above -20°C. If it is exposed to temperatures below this, it must be allowed to warm above this level before operation.
- Do not attempt to repair, disassemble or modify the appliance. This unit contains no user-serviceable parts.
- Always unplug or disconnect the appliance from the mains power supply when not in use or when moving or cleaning it. Do not pull the cord to unplug the heater.
- Keep the heater clean. Do not allow any object to enter the ventilation or exhaust opening, as this may cause electric shock or damage to the heater.
- Do not use the appliance for anything other than its intended use. It is designed for domestic indoor use only.
- **WARNING:** Do not use this heater in small rooms when occupied by persons incapable of leaving the room on their own unless constant supervision is provided.
- **WARNING:** To reduce the risk of the heater, keep textiles, curtains, or any other flammable material at least 1 m from the air outlet.
- There may be a trace of odour during the first few minutes of initial use or after a storage period. This is normal and will quickly disappear.
- This appliance has hot and arcing or sparking parts inside. Please do not use it in areas where gasoline, paint, or any flammable liquids are used or stored.
- If the unit is wall-mounted, it must be installed in accordance with current regulations for the area where it is installed. If unsure, professional advice should be sought.
- **WARNING:** To reduce the risk of heater or electrical shock, DO NOT use this appliance with any solid-state Speed Control Device or variable speed controllers.
- **Always ensure the heater is turned off before leaving it unattended.**

ENERGY SAVING AND UNIT SAFETY PROTECTION TIP

- Do not cover or restrict the airflow. Please do not use it in a dusty environment.
- For safety and maximum performance, the minimum distance from a wall or objects should be 50cm when used as a portable unit.

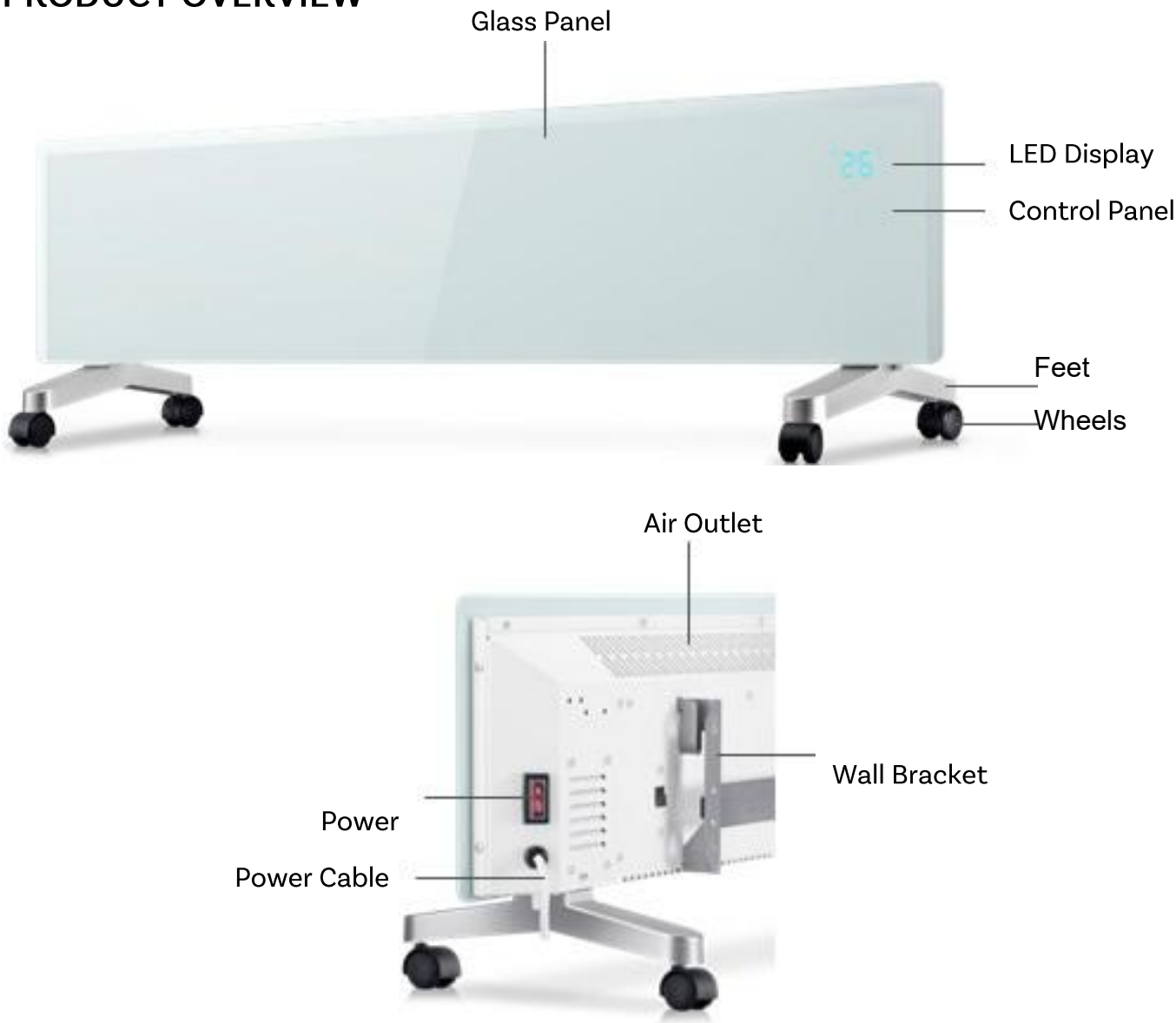
INSTALLING IN A BATHROOM

If the appliance is to be fitted within a bathroom, a good understanding of the zoning within bathrooms is required to ensure the unit is mounted in a safe position. The appliance is rated as IP20 and should be installed outside of Zones 0-2. We would advise that when the unit is fitted within a bathroom, the plug is removed from the unit, and a suitable fused spur is installed in accordance with BS 7671. In addition, when used in a bathroom, it must be protected by a suitable RCD to prevent the risk of electric shock and must not be immersed in water when cleaning.

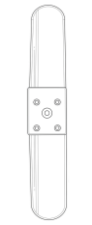
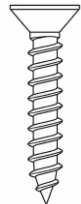


Zone 0:	The interior of the bathtub or shower basin.
Zone 1:	The area around the bathtub or shower basin is up to a height of 2.25m above the floor.
Zone 2:	The area stretching to 0.6m outside the bath or shower and above the bath or shower is over 2.25m.

PRODUCT OVERVIEW



PARTS

Name	Image	Qty	Name	Image	Qty
Feet		4	ST4*12 Screw		8
Castors		4	ST4*35 Screw		4
Wall Plug		4			

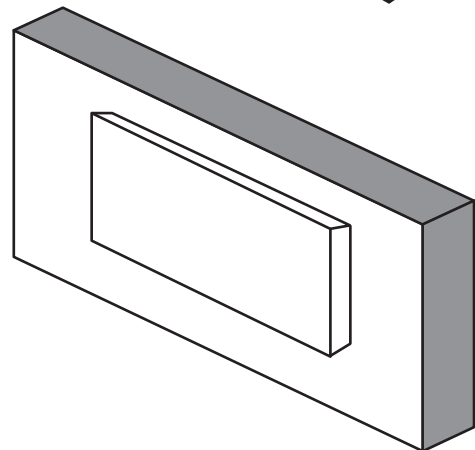
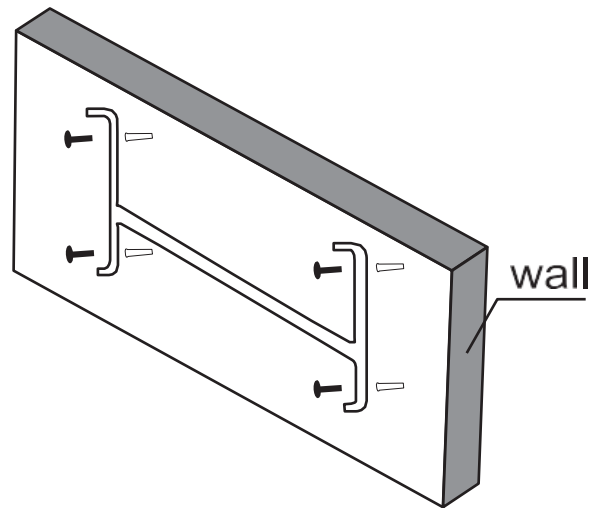
ATTACHING THE FEET

1. Rest the heater upside down on a soft cotton cloth or carpet.
2. Fix the feet to the base of the heater using the eight ST4*12 screws provided.
3. Line up the holes in the base with the holes in the feet, put the screws through the holes and tighten with a screwdriver.
4. Screw on the castors.

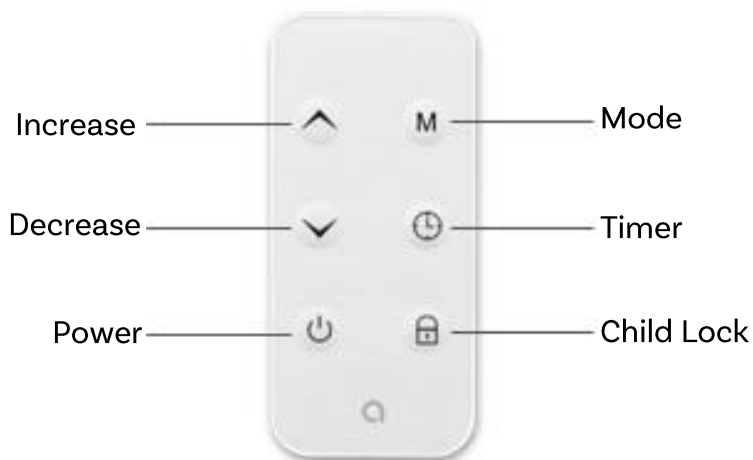
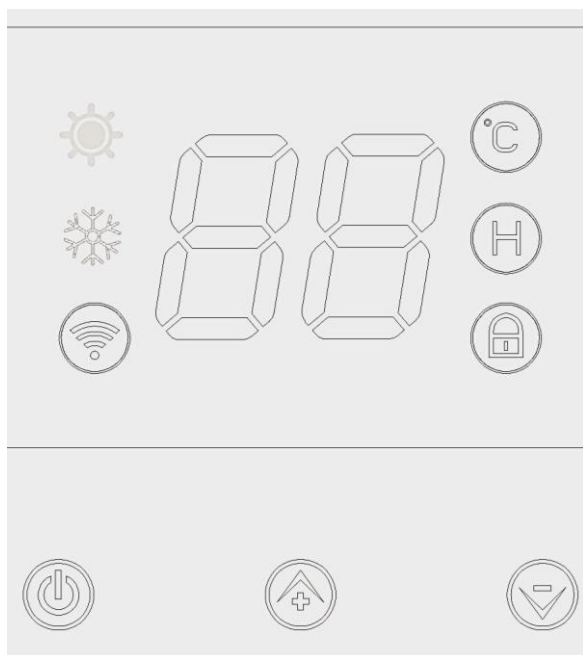
NOTE: This product must not be used on the floor without the feet being firmly attached.

WALL INSTALLATION

1. Press the hooks on the bracket to release it from the back of the heater.
2. Using the bracket, mark on the wall the drill hole points. Use a spirit level to ensure this is level.
3. Drill the four holes and insert the wall plugs.
4. Fix the bracket to the wall using four ST4*25 screws.
5. Position the heater so the holes on the back of it line up with the screws. Then hang the heater onto the screws and slot it into position.



OPERATION



FUNCTION	DESCRIPTION
Power	Press the ON/OFF button once to turn it on and once to turn it off. When turned on, the display will light up with the room's current temperature.
Temperature Selection	Use the increase and decrease buttons to set the target temperature between 5°C and 40°C. When you reach your desired temperature, do not press anything; it will flash four times to confirm it has been set.
Mode	Remote only: Repeatedly press the M button to cycle between comfort and anti-frost modes. During comfort mode, the sun icon will light up, and the temperature can be set between 5°C and 40°C. During anti-frost mode, the snowflake icon will light up, and the temperature will remain at 7°C and can't be changed. The anti-frost mode will only activate if the room temperature drops below 5°C.
Timer	Press the timer on the remote or hold the decrease button for 3 seconds on the control panel until H lights up on the display. Then, use the increase button on either the remote or the panel to select the timer from 1-24 hours.
Child Lock	Press the lock button on the remote or hold the increase button for 3 seconds to lock the control panel. The lock icon will light up, and all buttons will be locked. To unlock, press the lock button on the remote or hold the increase button again.

NOTE: The radiator display will turn off after 30 seconds of inactivity.

SETTING UP THE WIFI APP

This is designed as a general guide to the setup. There may be differences in the interface and features available due to product development and features of the model.

BEFORE YOU START

- Ensure your router provides a standard 2.4 GHz connection.
- If your router is dual-band, ensure both networks have different network names (SSID). Your router's provider or Internet service provider can provide advice specific to your router.
- Place the device as close as possible to the router during setup.
- Once the app has been installed on your phone, turn off the data connection and ensure your phone is connected to your router via Wi-Fi.

DOWNLOAD THE APP TO YOUR PHONE

You can download the "TUYA SMART" app from your chosen app store by using the QR codes below or searching for the app in your chosen store.



Android

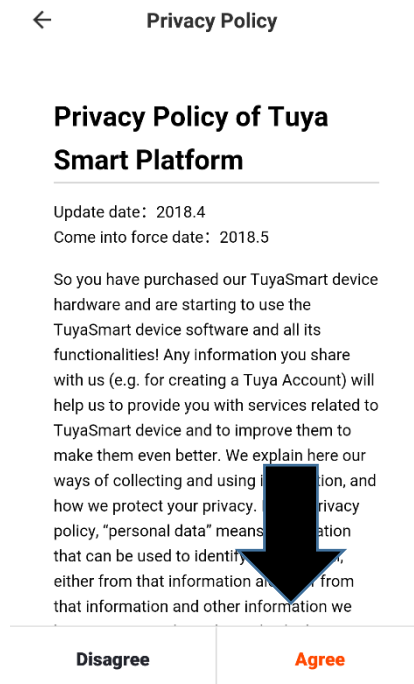


IOS

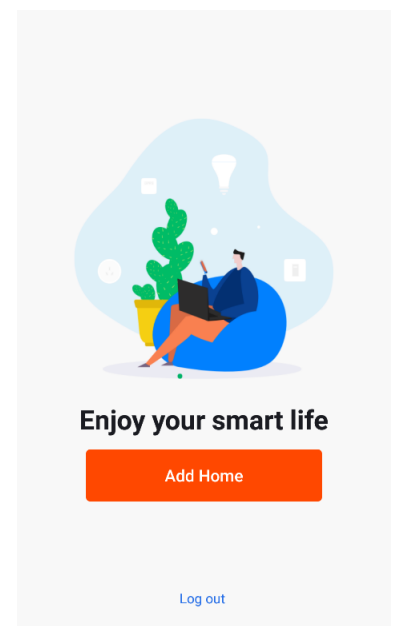
APP CONNECTION

NOTE: Some images may differ from the current app due to continuous product improvement. You can download it from the Apple or Google Play Store.

1. Press the register button at the bottom of the screen.
2. Read the Privacy policy and press the Agree Button.
3. Enter your email address or phone number and press continue to register.



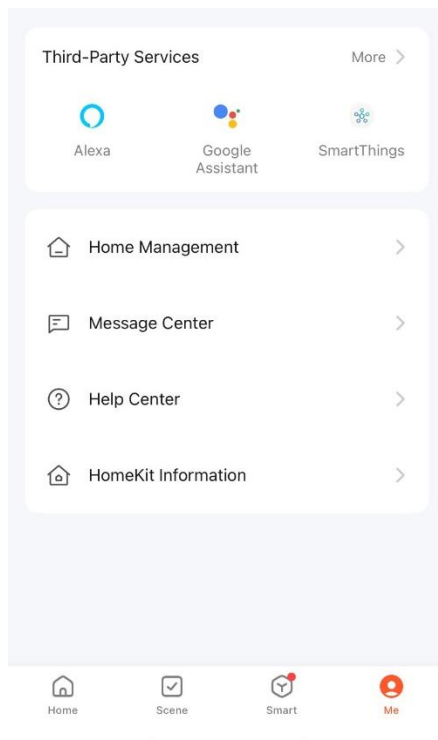
4. A verification code will be sent using the method selected in step 3. Enter the code into the app.
5. Type in the password you would like to create. This needs to be 6-20 characters, with letters and numbers.
6. The app is now registered. It will automatically log you in following registration.



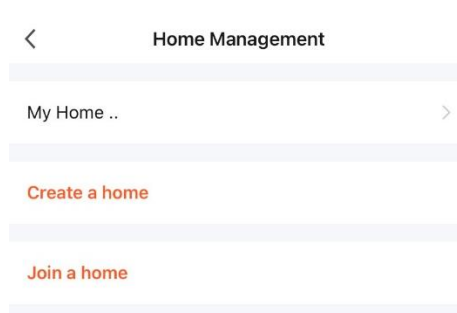
SETTING UP YOUR HOME WITHIN THE APP

The app allows you to set up multiple homes, rooms, and devices, so you must set up at least one to get started.

1. Select 'Me' at the bottom of the screen, then 'Home Management'.



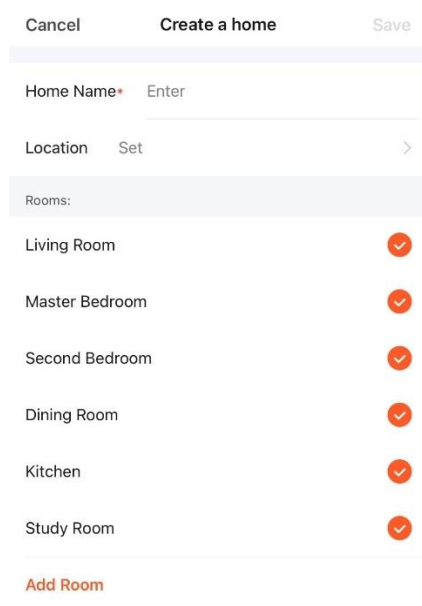
2. Create and name your home, join a home or use the home you have set up already.



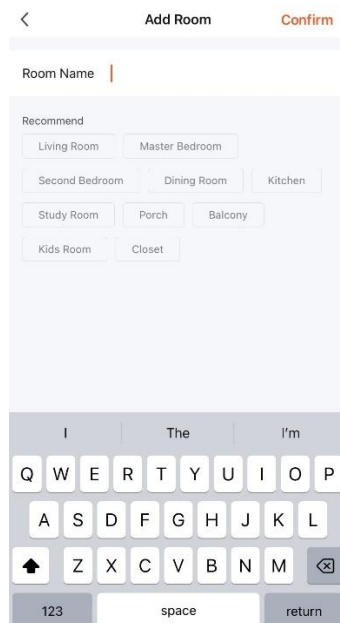
3. Select a location to either allow the app to pinpoint your location via GPS in your phone settings or type/ drop the pin on the map.



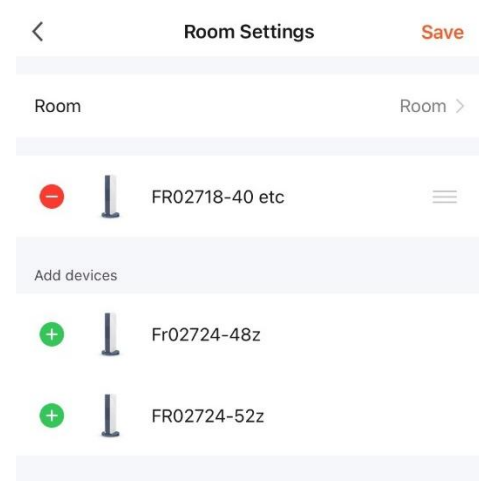
4. Select your rooms. Untick any rooms that you do not need. Click and add a room if you require more.



5. Add another room, type in the name, or select an option. Then select confirm.



6. Select the room your unit is in. Then click on the green cross to add the device to that room, then save.



CONNECTING TO THE UNIT

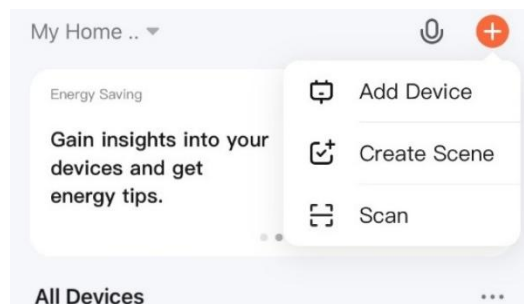
1. Turn the heater on using the power button.



2. Turn the Wi-Fi on by holding the power button for 5 seconds. The icon will flash until connected. Hold the power button again to turn the Wi-Fi off.



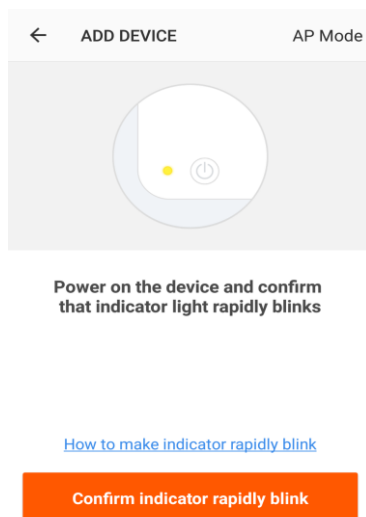
3. Select the 'Add' button in the app in the top corner. Then, select 'Add Device'.



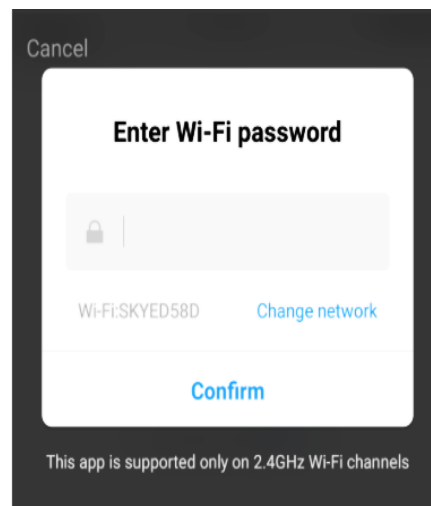
4. Ensure your phone is connected to the same Wi-Fi as the unit. Then select 'Small Home Appliances' and then electric heaters. Your device's name is 'GSH 3.4'.



5. Confirm the indicator is blinking on the app (if it is, return to step 1 if not).



6. Enter the Wi-Fi password and then wait for the settings transfer to be completed.



CONTROLLING THE DEVICE VIA THE APP

HOME SCREEN

Voice Control: Press to give verbal instructions for operation.

Add Device: Add a device to the app and go through the setup process.

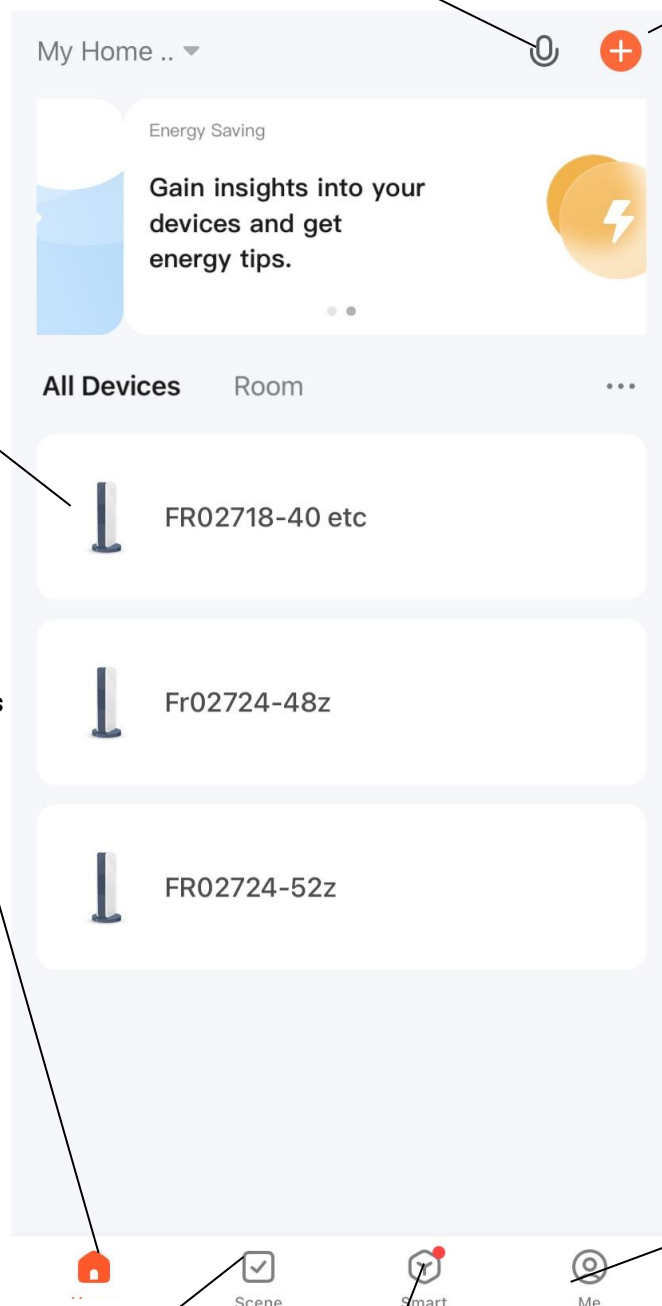
Name of Heater:
Press to enter the Device Screen

Home: Return to home screen from the Smart Scene and Profile screens

Scene: Allows you to program intelligent behaviour based on the internal and external environment.

Smart: Shows you smart insights and allows you to set up alerts, cameras and alarms.

Profile: Provides the option for changing settings.



DEVICE HOME SCREEN

Active Mode

Desired Temperature:
Displays what has been set as the target room temperature.

Current Temperature:
Displays what the current temperature is.

Decrease Desired Temperature
Temperature range 5-45°C

Increase Desired Temperature
Temperature range 5-45°C

Power: Use to turn the unit on or off.

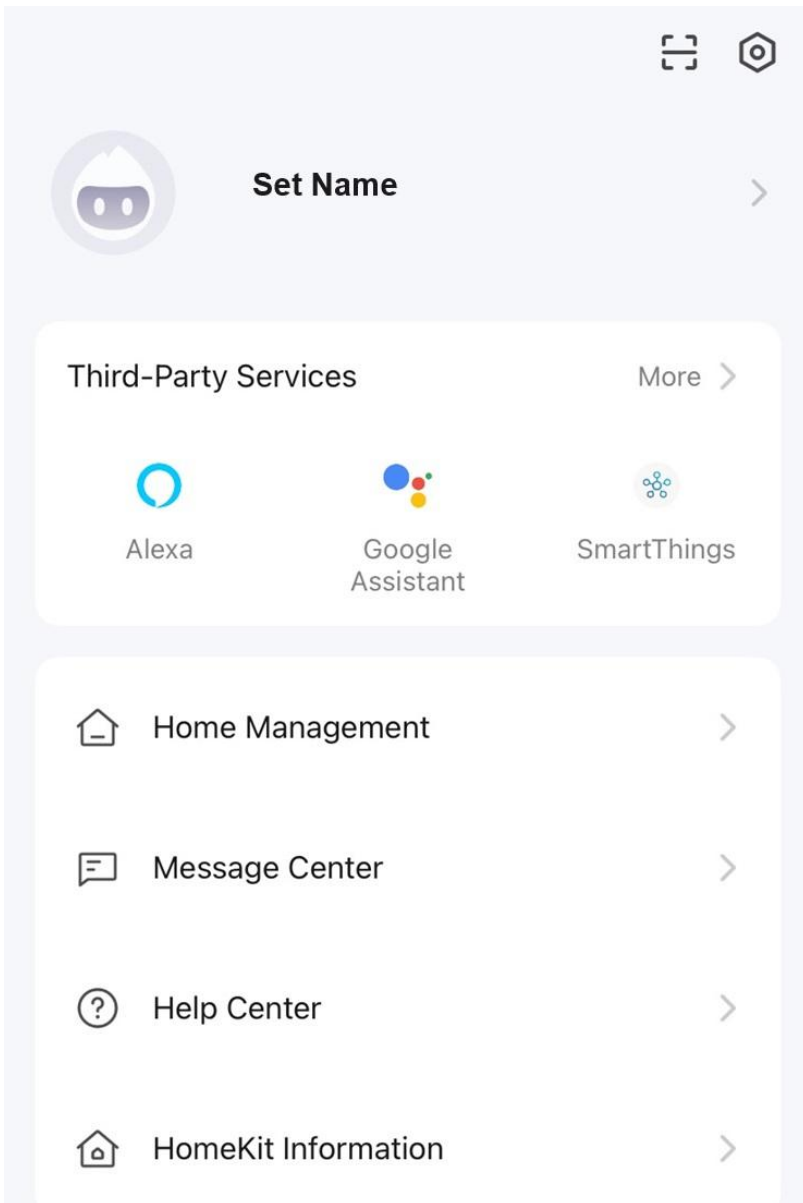
Mode: Select the mode you would like to activate.

Countdown: This is the timer function.

Settings: Enter the settings menu. You can set up a schedule or utilise the child lock.



PROFILE TAB



The profile tab allows you to edit both your details and use the added features of the unit.

HOME MANAGEMENT

Home Management provides options for managing your TUYA account, such as adding a home, adding and removing rooms, and sharing devices with family.

MESSAGE CENTRE

View device notifications if alarms are set up (dependent on the device).

HELP CENTRE

Aids using the features provided within the app.

HOME KIT INFORMATION

Allows you to add home switches that are compatible with the TUYA app.

CONNECTION TROUBLESHOOTING

1. Check whether the device is powered on and in Wi-Fi connection mode.
2. Ensure the Wi-Fi password has been entered into the app correctly (Case sensitive)
3. Check that the phone is connected to the Wi-Fi you are connecting the device to.
4. Ensure the network you are connecting to is 2.4 GHz (5 GHz Wi-Fi networks are not supported) and that the item has a strong Wi-Fi signal.
5. If your router is dual-band, ensure the 2.4 GHz network has a different name (SSID). Your Internet service provider or router manufacturer can provide further advice on changing router settings.
6. Check the settings on the router. Encryption should be WPA2-PSK, and the authorisation type should be set to AES.

CLEANING AND STORAGE

ATTENTION: Please shut off the unit and unplug it from the mains before cleaning or performing maintenance.

CLEANING THE SURFACE

- Clean the heater with a duster or a soft, wet cloth.
Do not use chemical solvents (such as benzene, alcohol or gasoline) as they may cause irreversible damage. Make sure no water enters the control panel or gaps in the casing.
- Do not run the unit until completely dry.
- Place the heater in its original box or cover to protect it from dust when not in use.
- Store it in a cool, dry place.

TECHNICAL SPECIFICATIONS

Model	ELPH750LEDWW
Voltage	220-240V~
Frequency	50/60Hz
Power	750W
IP Waterproof	IP24
Recommend heating area	≤ 15m ²

TROUBLESHOOTING

Do not repair or disassemble the unit yourself. Unauthorised repair attempts will invalidate the warranty and may cause bodily harm.

Issue	Possible Reason	Solution
No power	1. The power cord is unconnected 2. There is no power from the socket 3. The power switch on the rear of the unit is turned off.	1. Connect the power cord 2. Check socket is turned on 3. Ensure the power switch on the rear of the unit is in the on position
Odour emission from the unit	1. New unit. When the unit is used for the first time, the fan motor may produce an odour which will dissipate within a week of use	1. No action required
Strong vibrations and noise	1. The unit is not placed on a flat surface 2. The unit may be damaged	1. Place on a flat surface. May put an anti-vibration mat underneath 2. If the heater is damaged, discontinue use and contact the service centre.

electriQ UK SUPPORT

www.electriQ.co.uk/support

For your convenience, please make these simple checks before calling the service line. If the unit still fails to operate, call 0330 390 3061 or complete the online form.

1. Is the unit plugged into the mains?
2. Is the fuse OK?
3. Switch the unit off and wait three minutes to see if the issue is resolved. Restart the unit.

Office hours: 9 AM - 5 PM, Monday to Friday

www.electriQ.co.uk
Unit 2A, Trident Business Park,
Neptune Way, Huddersfield,
HD2 1UA

Disposal: Do not dispose of this product as unsorted municipal waste. Collection of such waste must be handled separately as special treatment is necessary.



Recycling facilities are now available for all customers at which you can deposit your old electrical products. Customers can take any old electrical equipment to participating civic amenity sites run by their local councils. Please remember that this equipment will be further handled during the recycling process, so please be considerate when depositing your equipment. Please get in touch with the local council for details of your local household waste recycling centres.

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 	BATTERY WARNING KEEP OUT OF REACH OF CHILDREN Swallowing can lead to chemical burns, perforation of soft tissue, and death. Severe burns can occur within 2 hours of ingestion. Seek medical attention immediately.	
• If the battery compartment (if applicable) does not close securely, stop using the product and keep it away from children. • If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention		
THERE MAY BE NO OBVIOUS SYMPTOMS OF BATTERY INGESTION		
Unfortunately, it is not apparent when a button or coin battery is stuck in a child's oesophagus (food pipe). There are no specific symptoms associated with this. The child might: • cough, gag, or drool a lot; • appear to have a stomach upset or a virus; • be sick; • point to their throat or stomach; • have a pain in their abdomen, chest or throat; • be tired or lethargic; • be quieter or more clingy than usual or otherwise "not themselves"; • lose their appetite or have a reduced appetite; and • not want to eat solid food / be unable to eat solid food. These sorts of symptoms vary or fluctuate, with the pain increasing and then subsiding. A specific symptom of button and coin battery ingestion is vomiting fresh (bright red) blood. If the child does this, seek immediate medical help. The lack of apparent symptoms is why it is essential to be vigilant with "flat" or spare button or coin batteries in the home and the products that contain them.		

PRODUCT FICHE

Model Identifier: ELPH750LEDWW					
Item	Symbol	Value	Unit	Item	Unit
Heat Output				Type of heat input, for electric storage local space heaters only (select one)	
Nominal heat output	P_{nom}	0.7	kW	manual heat charge control, with integrated thermostat	No
Minimal heat output	P_{min}	NA	kW	manual heat charge control with room and/or outdoor temperature feedback	No
Maximum continuous heat output	P_{max}	0.7	kW	electronic heat charge control with room and/or outdoor temperature feedback	No
Power consumption				fan assisted heat output	No
In off mode	P_o	0.0	W	Type of heat output/room temperature control (select one)	
In standby mode	P_{sm}	0.41	W	single stage heat output and no room temperature control	No
In idle mode	P_{idle}	0.41	W	two or more manual stages, no room temperature control	No
In network standby	P_{nsm}	0.45	W	with mechanical thermostat room temperature control	No
Standby mode with display of information or status			Yes	with electronic room temperature control	No
Seasonal space heating energy	$N_{s,on}$	92	%	with electronic room temperature control plus day timer	No
				with electronic room temperature control plus week timer	Yes
				Other control options (multiple selections possible)	
				room temperature control with presence detection	No
				room temperature control, with open window detection	No
				with distance control option	Yes
				with adaptive start control	No
				with working time limitation	Yes
				with black bulb sensor	No
				with self-learning functionality	No
				With control accuracy	No
Contact Details	electriQ, Unit 2A, Trident Business Park, Neptune Way, Huddersfield, HD2 1UA Buy It Direct, The Black Church, St Mary's Place, Dublin 7				

PSTI STATEMENT OF COMPLIANCE

Description: Panel Heater

Model Number: ELPH750LEDWW

Manufacturer: electriQ, 2A Trident Business Park, Leeds Road, Huddersfield, HD2 1UA

PSTI Contact: TiSecurity@buyitdirect.co.uk

We have prepared this statement of compliance and can confirm that this product is compliant with the deemed compliance conditions in Schedule 2 of The Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulations 2023.

Duration of security updates: 01/05/2030. This date is correct at the time of printing, but we may be extended. Please visit www.electriQ.co.uk for the latest information and details of our PSTI compliance.



Richard Leach

Compliance and Quality Manager, Buy It Direct, Huddersfield

23rd August 2024

EU DECLARATION OF CONFORMITY

Hereby, electriQ declares that these air conditioners are in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet addresses:

<https://www.electriq.co.uk/content/DOC/EU/ELPH750LEDWW.pdf>

UK DECLARATION OF CONFORMITY

Hereby, electriQ declares that these air conditioners are in compliance with Radio Equipment Regulations 2017. The full text of the UK declaration of conformity is available at the following internet addresses:

<https://www.electriq.co.uk/content/DOC/UK/ELPH750LEDWW.pdf>